



# Investing in your people.

# Training Excellence for Industry

## Encompassing Engineering, Manufacturing, Wellbeing and Workforce Development

NC Group are a private company set up by Lee Childs & Ian Nelson, both experts in education and training delivery. We are committed to delivering bespoke training solutions which are aligned with business needs, offering a unique training service which is completely tailored to your individual requirements. We deliver compliance and bespoke training in, Health & Safety, Manufacturing, Engineering, Leadership and Management.

Training and consultancy services provided by NC Group Ltd are fundamental to workforce development and supporting future proofing skills gaps. We offer fully managed services, post-training support and long-term strategic support for our customers.

**NC Group invest in you.** We work with you to understand your unique needs and develop programmes to enable us to meet and exceed your goals and expectations. We want to make a difference for the people and organisations with whom we work.

We are proud of our ability to be able to advise, continually focusing on solving your complex needs with innovative solutions. Our expertise and experience allow us to work with all levels and business functions within your business, from the senior management to the operational staff, helping both individuals and companies reach their full potential.

The expertise within the business allows us to meet the needs of employers, by providing a high-quality service to support the growth of your workforce through continuous development and upskilling, wellbeing strategies and succession planning.



*“We have been working with NC Group for three years and they have been a great partner throughout that time, very professional and a fantastic training provider. We have used them for our partnership model and also upskilling local unemployed people. This work was across the North West, helping support people back into sustainable employment.”*



**Chris Gibson**  
Deputy Area Operations Manager, Inspira

*“We approached NC Group to discuss mental health and BIT training on site. The team have been very helpful in helping us establish a plan for the coming years, including engineering training to support our developing team. NC Group have proven to be a professional and cost effective solution, and we look forward to developing further opportunities in the coming years.”*



**Stephanie Hodgson, MSc Chartered MCIPD**  
HR Manager, Lanchester Group



# Our services



## Pre-Employment Training

Pre-employment training programmes are a great way to help people develop the necessary skill sets to kick-start their career. Our courses are tailored to your individual business needs and are designed to provide improvements in staff retention as well as increasing the starting skill levels of your people.

We offer short-term training programmes to support workforce development in the following roles:

- ▶ Warehousing Operatives
- ▶ Production Operatives
- ▶ Lean Manufacturing Operatives

### Prepare

We design customised training support packages that prepare candidates for your specific organisation, job role and sector. All our candidates undertake a combination of employability and industry specific skills training before they are put forward for interview.

- ▶ Customised training
- ▶ Employability skills
- ▶ Competent, reliable and fully trained candidates

### Recruit

We undertake a pre-screen process and only put forward those candidates who are competent and suitable for work opportunities.

- ▶ Bespoke recruitment
- ▶ Pre-screening
- ▶ Job matching

### Develop

We deliver high quality in work training and aftercare, to support new recruits and your existing workforce. Our training has been proven to increase staff retention and improve operational performance.

- ▶ Dedicated aftercare
- ▶ Increased staff retention
- ▶ Full managed service offer



## Compliance Training

Ensuring that your employees receive adequate training and fully understand their responsibilities is important. It enables them to do their job safely and in accordance with the law, meaning your business remains productive and free of legal complications. We can provide compliance training for:

- ▶ Forklift
- ▶ MEWP
- ▶ IOSH
- ▶ First Aid at work
- ▶ Manual Handling
- ▶ Risk Assessments
- ▶ Health & Safety



## Apprenticeships

Benefits of apprenticeships:

- ▶ Work based learning
- ▶ Future-proof your business
- ▶ Fill your skills gap
- ▶ Develop existing staff
- ▶ Increase productivity and efficiency
- ▶ Increase motivation across teams
- ▶ Reduce training and recruitment costs

Apprenticeships we offer:

### L5 Operations / Departmental Manager

This program is designed to improve the skills, knowledge and behaviours of operational managers, to enable them to deliver real change and operational success. The apprenticeship develops the ability to lead, motivate and inspire, resulting improved operational performance.

### L3 Learning and Developing Practitioner

This programme is designed for those that are involved in the identification of learning and training needs and support a learning and development function. The apprenticeship builds on foundation level theories to underpin the effective learning and development to meet organisational and individual development needs.

### L3 Team Leader Supervisor

This programme is designed to develop new and aspiring team leaders / supervisors, providing a practical understanding of the principles of leadership in order to achieve operational targets and KPI's.

### L2 Lean Manufacturing Operative

This apprenticeship focuses on the development of knowledge, skills and behaviours required for work safely in a manufacturing environment, demonstrating an ability to meet quality standards and produce work to standard operations. Apprentices will learn about the principles of lean manufacturing and the importance of achieving targets in a waste free environment.

# Training courses

NC Group provide a range of bespoke and accredited training designed to develop your people to and enhance your operational performance.

Professional Programmes	Duration
Developing Leaders Programme	5 days
Train the Trainer	1 day
Train the Trainer - Refresher	Half day
Quality Assurance	3-5 days
ISO9001 Quality Management Course	1 day
Organisational Lean Management	3-5 days
HR for non-HR Managers	1 day
L3 Award in Education & Training	3-4 days
L3 Award in Assessing	3-6 months
L4 Award in Internal QA	3-6 months

Automation & Control	Duration
Siemens S7 TIA PLCs	3-4 days
Siemens Simatic S7 PLCs	3-4 days
Mitsubishi Fx & Q Series PLCs	3-4 days
Allen Bradley RS Logix PLCs	3-4 days
Inverter Training	2 days

Better Health at Work	Duration
Stress Management & Building Resistance	1 day
Mental Health First Aid	1 day
Mindfulness & Emotional Intelligence	Half day
Mental Health at Work	1 day
Drug & Alcohol Awareness	Half day
Conflict Management	2 days

Maintenance & Technical	Duration
Electricity at Work Regs	1 day
Prove Dead Course Onshore	1 day
Basic Electrical Safety	1 day
18th Edition Wiring Regs	3 days
Bearings	1 day
Pneumatics	2 days
Hydraulics	2 days
Fault Finding	1 day
Root Cause Analysis	Half day

CAD	Duration
AutoCAD 2D Drafting	3-4 days
Inventor 3D Modelling	3-4 days
Solidworks	3-4 days
Creo / Pro Engineer	3-4 days
Application of GD&T	1 day

Health & Safety	Duration
IOSH Managing Safely	4 days
IOSH Working Safely	1 day
L3 Health and Safety	3 days
Emergency First Aid at Work	1 day
First Aid at Work	3 days
Fire Safety / Fire Marshall	1 day
Manual Handling	Half day
Risk Assessment	1 day
Safety in the Use of Abrasive Wheels - PUWER Regs	1 day

Fork-lift & Platforms	Duration
FLT Novice	5 days
FLT Refresher	1 day
Mobile Elevated Work Platform (MEWP) Novice	2 days
MEWP - Refresher	1 day

Please note: all durations are notional only and will depend on the company need and training content.

# Meet the team



## Lee Childs | Company Director & Founder

Lee Childs is a former CEO of an outstanding engineering and manufacturing training provider.

Lee has developed, delivered and managed programmes within further education, apprenticeships and commercial training. Lee is passionate about the delivery of high-quality training, designed to meet the needs of the businesses we work with and he continues to develop and deliver bespoke courses for our customers.

Lee, an ex-apprentice and engineer with Black and Decker, has experience of delivering operations excellence programmes and leading quality improvements within industry and education. Lee continues to work with our customers, applying these skills to provide advice, guidance and consultancy support for our customers enabling them to improve their business and personal performance.



## Ian Nelson | Company Director & Founder

Ian Nelson has over 20 years' experience in the development, delivery and management of bespoke training programmes, Ian is a director and co-founder of NC group ltd.

Ian, formerly a national business manager and senior business development manager, has developed a wealth of expertise in funded provision and the Apprenticeship standards, employment skills programmes, workforce development and educational leadership.

Ian is highly motivated and driven, with a desire to understand the needs of businesses he works with. He works closely with our customers to identify and provide highly effective bespoke training courses to address the unique needs of our customers.

## Our management team



**Neil Mounsey**  
Operations Director

Manufacturing,  
Warehousing & Logistics



**Liam Noble**  
Quality Manager

Quality Assurance,  
Data Management & Compliance



**Cassandra McGill**  
Customer Relationship Manager

Account Management  
& Customer Engagement



**Darren Tate**  
Apprenticeship Manager

Manufacturing, Staff Development,  
Coaching, Leadership & Management

## Our specialist team



**Brian Corker**  
Technical Specialist

Mechanical Maintenance,  
Leadership, Training &  
Development



**David Flynn**  
Technical Specialist

Lean Manufacturing,  
Leadership & Management



**Kevin Mather**  
Technical Trainer

Programmable  
Logic Controllers,  
Electrical & Maintenance

# Get in touch

We offer no obligation consultations, free assessments of your training requirements, options to suit your workforce needs and to support businesses in the North East of England and across the UK.

Call us:

**01388 737 121**

Email us:

**[training@ncgrouppltd.co.uk](mailto:training@ncgrouppltd.co.uk)**



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